Cybersecurity Awareness Training Program

Presented to School Committee Thursday January 28th, 2021

Program Overview

- Grant program offered through Massachusetts Executive Office of Technology Services and Security (EOTSS)
- One year program
 - Pre-and post assessments
 - 4 training modules
 - Simulated phishing attempts with follow-up training

Topics Covered

- Email security
- Phishing
- Guarding against malware and ransomware
- Browsing securely and safely
- Password management
- Social engineering
- Protecting PII and confidential information
- Physical security
- General cybersecurity best practices

Program Benefits

- Greater awareness among faculty and staff of cyber-threats and how to protect ourselves and students
- MIIA insurance rewards credit based on our high participation rate
- Sample feedback:
 - "Check this out. I did not open it, I think it must be a scam. PS Good thing I took the cybersecurity course ⇔ "
 - "We're online sooo much now. I'm sooo glad we are doing this training!"
 - "I received a weird looking email from *******. I knew not to open it because of the security training! Thanks!"

Next Steps

- Building on the program with a locally run training program moving into next year
- Expanding our cybersecurity awareness training for new faculty and staff