Learning at Home Together

Technology Update

April 9, 2020

Family Support

Learning & Data Systems

Faculty Training & Coaching

Technical Support

Family Support

Providing technology devices (iPads and Chromebooks) to families who cannot otherwise access learning activities:

- 205 devices distributed
- 34% of students now using a school owned device

Assisting families without internet access

Created and shared guides, video tutorials, and are supporting families at support@lincnet.org

Learning & Data Systems

Expanded access to high-quality online learning software:

- Dreambox
- Lexia
- Newsela
- BrainPop and BrainPop Jr.

In the process of expanding Google Meet accounts to K-2

Supporting families on account access and information

Working with DESE to help families in need access new food assistance benefits

Supporting communication, data, reporting, and business needs

Faculty Training & Coaching

Held 41 online training workshops in Google Meet, Google Classroom, Schoology, Seesaw (1 and 2), Screencasting, and more.

Upcoming sessions next week include Dreambox, Best Practices for Online Morning Meetings/Advisories, Best Practices for Delivering Online Instruction

Additional building and team-based training

Team and individual coaching

Co-teaching

support@lincnet.org

Staffed 8-3 Monday-Friday

Responded to 426 email support cases in the last three weeks. Typically with same day resolution.

With staff requests via other channels, currently clearing est. 50+ cases a day

Next Steps

Remote Learning:

- K-2 Google Accounts
- Expanding and deepening staff training
- Backlog of new software requests to vet
- Investigating tools for document sharing and expanding learning opportunities
- Developing contingency plans and systems to support possible "new normals"

"Other Stuff":

- Building project
- Infrastructure maintenance
- Summer and SY20 Prep
- Online registration enhancements
- Cybersecurity Awareness training program continuing
- Evaluating other Q3 and Q4 projects